

Handheld App – 4.0.24

Update Details:

** Enhancements

* Implement Download Timeout

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The Download Timeout setting is used when the app Downloads Program Data from Idealpos.

This function allows the Download Timeout to be increased from the default 20 seconds to a longer timeout.

When the Handheld app is connected to a slower or lower spec system and the system contains numerous POS Screen Layouts, a timeout of 20 seconds may lapse before the system can generate the required data and send it back to the Handheld app.

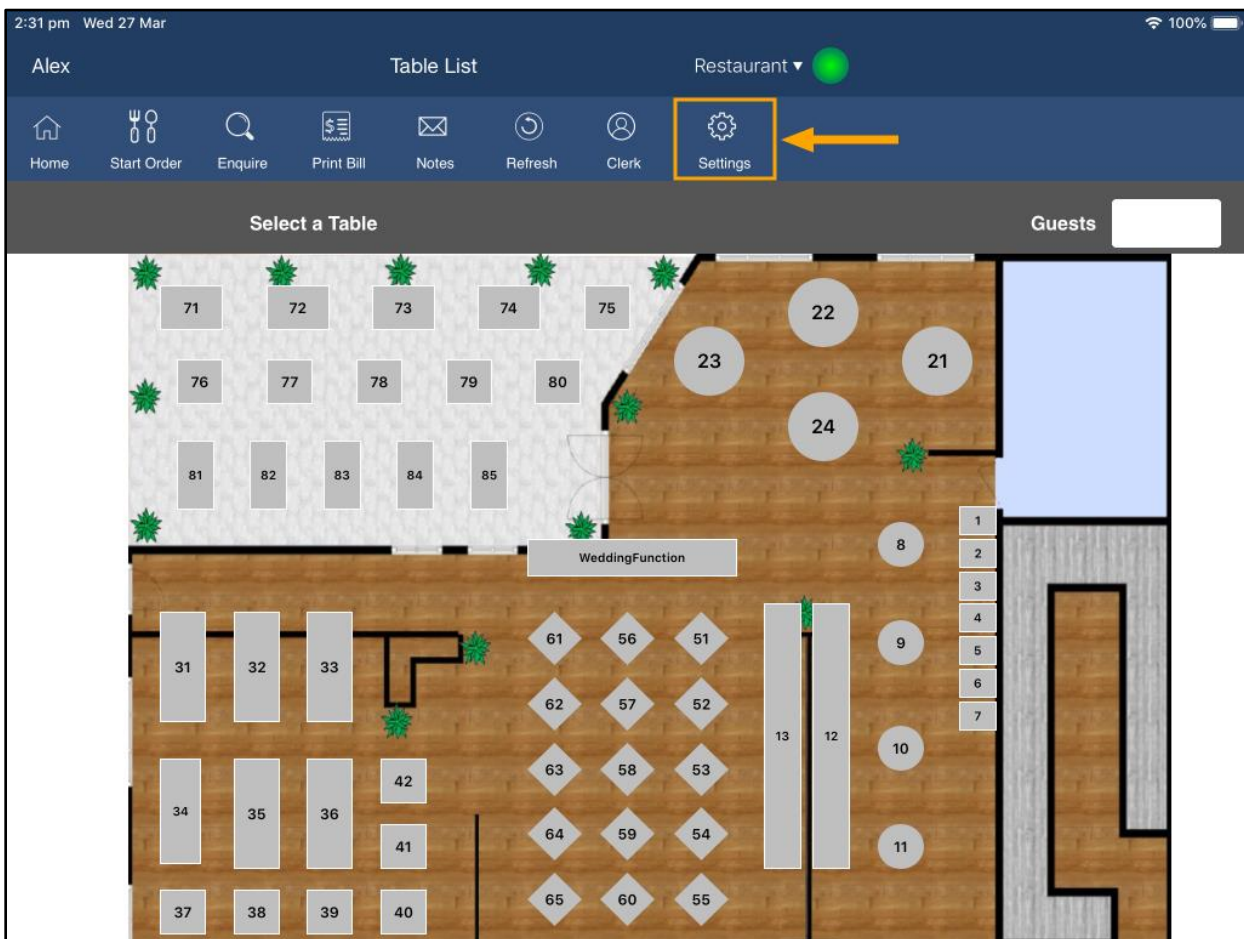
This setting should not require changing on standard spec systems which do not have issues successfully Downloading Program Data. However, should the app have trouble successfully Downloading Program Data from an older system, this setting may be increased which will allow extra time for the system to respond and send the required Program Data back to the Handheld app. The numeric value stored in the Download Timeout setting represents the number of seconds the app will wait before timing out and attempting to Download Program Data again.

To configure this setting, go to: Settings > Settings > Enter Password > Click on Download Timeout and enter a new value > Press Save

If you need to increase the Download Timeout due to the app timing out before data is downloaded, we recommend trying a timeout of 40. Should this still be insufficient, you can try increasing it to a higher value.

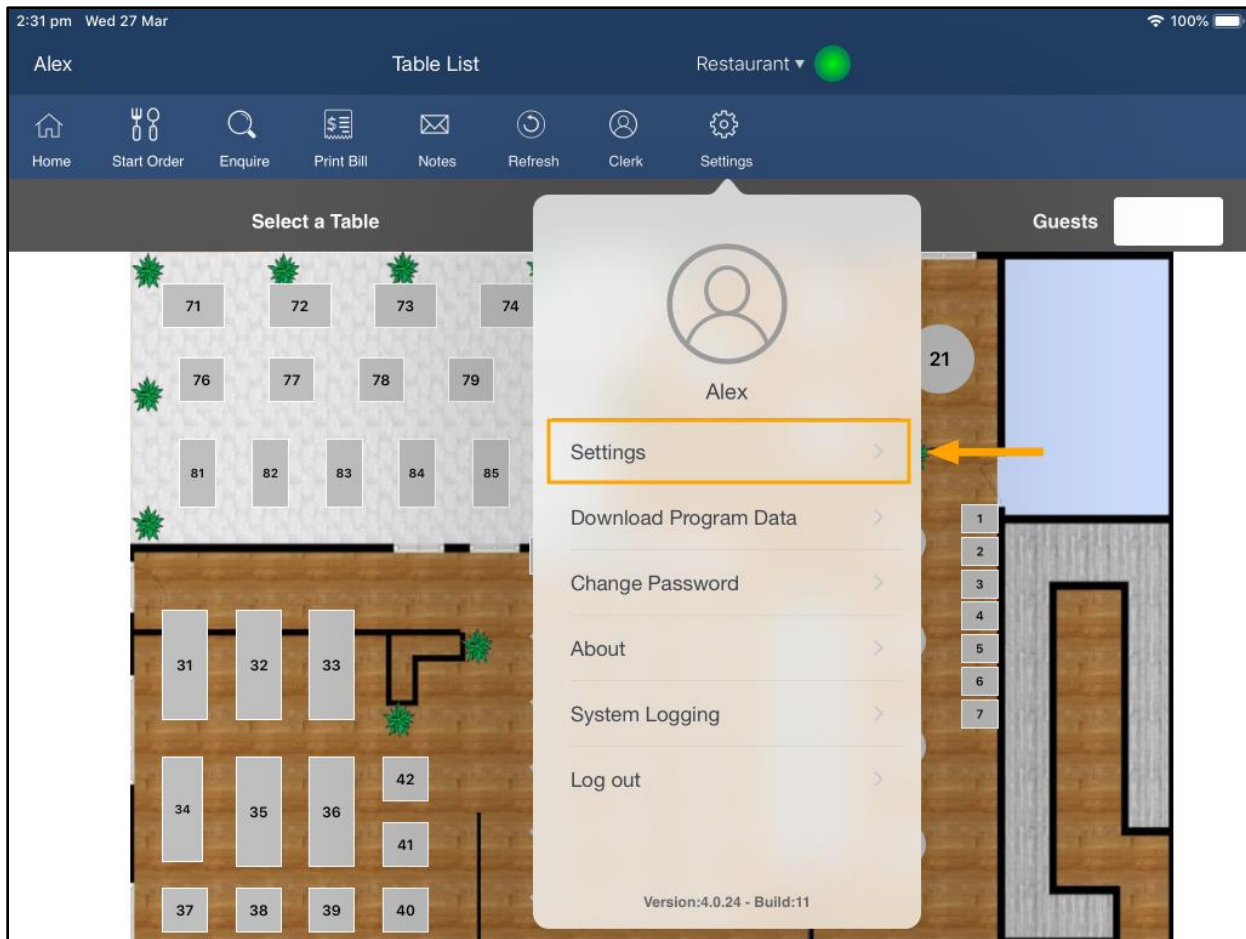
Older systems or slower spec systems may require a longer timeout.

Go to Settings:

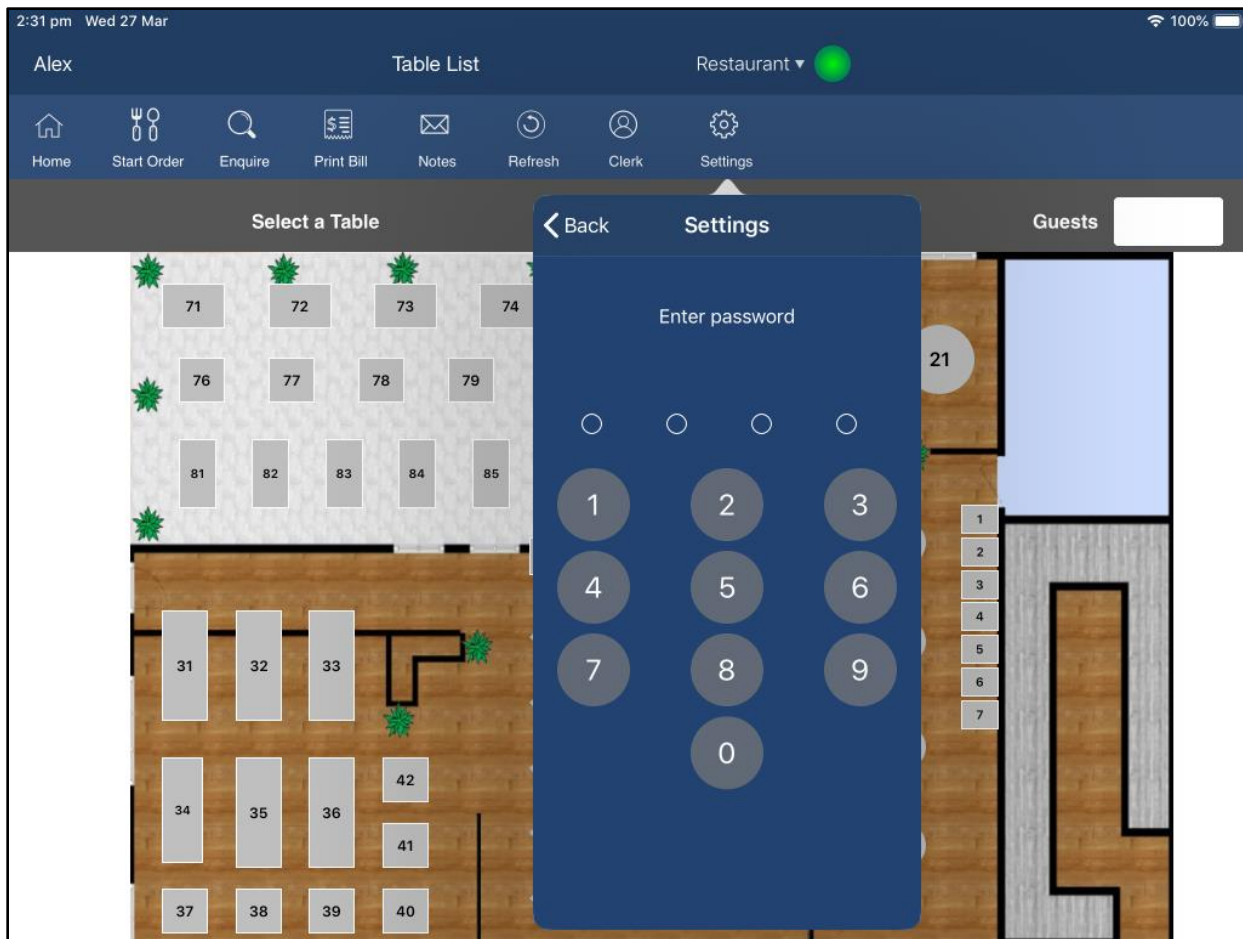


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Press Settings:

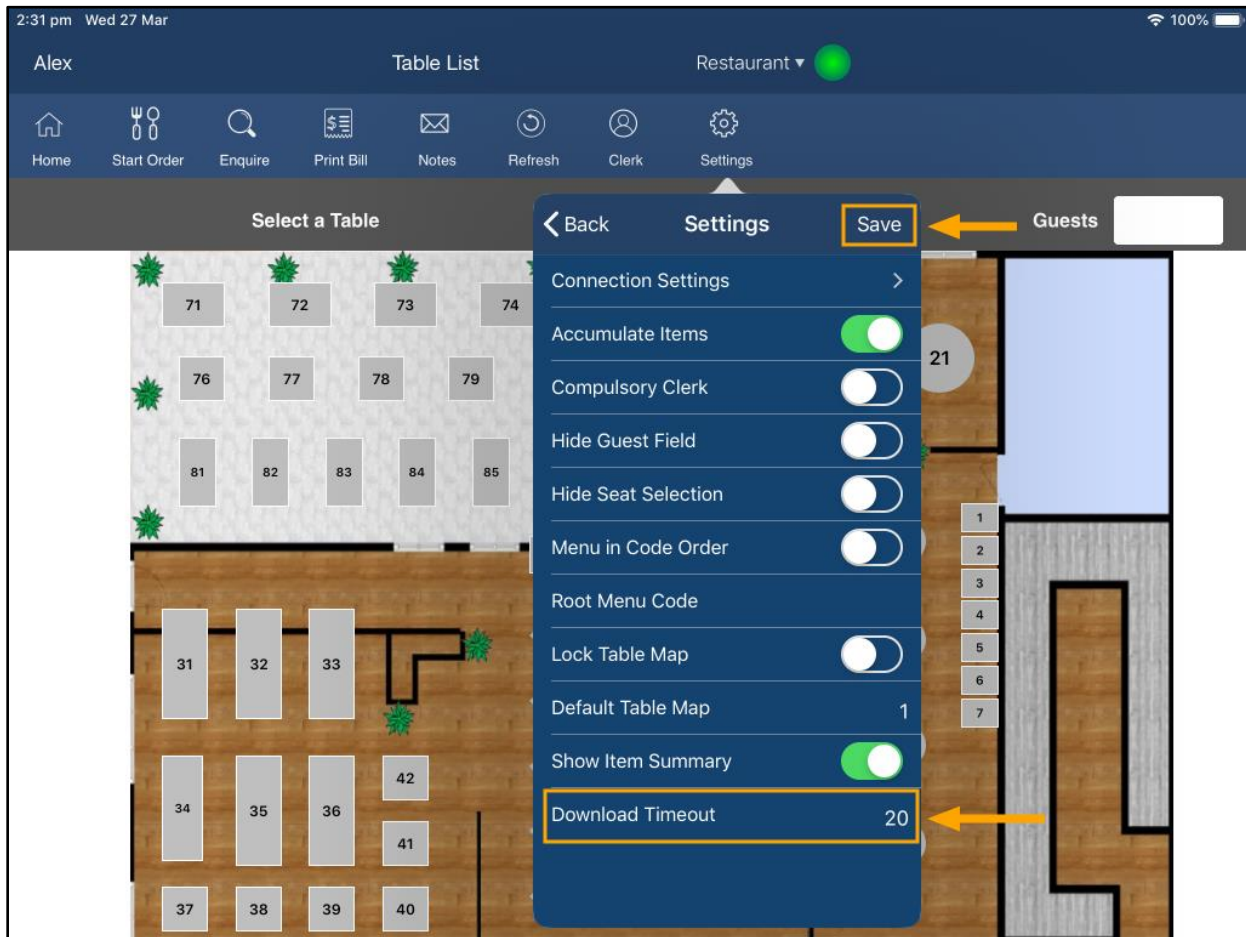


Enter the Password:



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Modify the Download Timeout by clicking on it and entering a new value, then press the "Save" button after making the change:



The Handheld App should then attempt to Download Program Data. Should the entered timeout be sufficient enough, the Program Data should download successfully.

To manually Download Program Data, go to Settings > Download Program Data.