# **Idealpos 9 Build 9 - Update History**

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# **EFTPOS**

### IP-7188 – Oolio Pay Verifone – Support for Pinpad Home Image

This function adds the ability to configure a Pinpad Home Image for the Oolio Pay AUS/NZ Verifone EFTPOS Interface. The Home Image can be a company logo or any promotional image that the company requires on their pinpad.

Note that this function leverages "Screensaver Mode" functionality in Pocket Pad v2.1.50 or newer. As this functionality requires Pocket Pad v2.1.50 or newer to be installed on the Verifone device, contact Idealpos or your Idealpos Reseller for further assistance.

To configure this functionality, ensure that Pocket Pad v2.1.50 or newer is running on the Verifone device and the "Screensaver Mode" option is enabled in the Pocket Pad app settings.

An image in PNG or JPG format is recommended, and the aspect ratio of the image should be 4:3 (or match the aspect ratio of the Pinpad screen).

While it is possible to place the image in any location, it is recommended that it is stored in C:\ProgramData\Idealpos Solutions\Idealpos\Pictures. This is so that the image will be available at all POS Terminals when sending the Pictures Folder to all POS Terminals via Back Office > Utilities > Send > Pictures Folder.

Go to: Back Office > Setup > POS Terminals > Select a Terminal > Modify > EFTPOS Settings > Pinpad Home Image. Within the Pinpad Home Image field, press the ">" button and browse to the recommended folder location mentioned above which should contain the desired image.

After selecting the image, the Pinpad Home Image field will contain the full path to the image, including the image filename as shown in the example below:

POS 1	Main Settings	POS Settings	Receipt Printer	Kitchen Printers	Display / Kiosk	Customer Readers	Other Peripheral	EFTPOS Settings	Import / Export	Miscellaneous Settings	×
EFTPOS Settings						EFTPO	5				
Main EFTPOS Type	Oolio Pay AUS/ Automatically	NZ Verifone choose Tende	▼ Type based o	on Card Type							
							Host IP Address				
	Enable Integra	ated EFTPOS p	ost-transactio	n Tips							
Overcharging to Tips	TIPS IN		•								
Pinpad Surcharges			•					Connec	t		
						Pinpa	ad Home Image	Solutions\lo	lealpos\Picti	ures\Idealpos.png	>

Close the POS Terminal settings window to apply the change.

If there are multiple POS Terminals with Verifone pinpads, repeat the above process for each POS Terminal. The image will be sent to each pinpad.

Ensure that the Pocket Pad app is running on the Verifone device and ensure that the "Screensaver Mode" option is enabled in the Pocket Pad app settings.

By default, the Pocket Pad app will display a purple Oolio logo if an image has not been set.

The default purple Oolio logo will be displayed if there are any problems with the selected Pinpad Home Image.

# **Gift Card Interfaces**

### IP-6715 – Vii Gift Card Integration

This function adds Vii Gift Card support to Idealpos, enabling the ability to purchase and redeem Vii Gift Cards. Vii is Australia's leading gift card provider, providing a seamless end to end service. Further information about Vii is available on their website – <u>https://www.vii.com.au</u>

The steps to configure and use this interface are shown in this Update History document in the summarised form. For full in-depth information about configuring and using this interface, refer to the Vii Gift Cards topic in the <u>Idealpos</u> <u>User Guide</u>. In the User Guide Table of Contents on the left-hand side, scroll down to Vii Gift Cards and select the topic for further information.

Prior to configuring this interface, note that this interface requires Vii Gift Cards to be enabled in the Idealpos Licence Gateway. The Vii Gift Cards module will need to be enabled on each POS Terminal that will utilise the Vii Gift Card functionality.

Alternatively, if the POS Terminal has already been licensed for the Metcash Advanced module, the Vii Gift Cards functionality can be configured without purchasing the Vii Gift Card module.

If the Vii Gift Card module needs to be added to the Licence Gateway, contact Idealpos or your Idealpos Reseller for further information.

Once the licensing component has been completed, the interface can be configured.

### Confirm that the required module is enabled in the Licence Gateway

To configure this interface, go to: Back Office > Setup > Licence Gateway.

Confirm that the POS Terminals that will utilise this interface have the Vii Gift Cards module enabled (or alternatively, check that the Metcash Advanced module has been enabled as mentioned above).

### Configure the Gift Card Purchase/Gift Card Redemption Functions for Vii Gift Cards

Go to: Back Office > Setup > Function Descriptors. Locate an unused Function Descriptor and configure as follows (for the redemption of Vii Gift Cards): Description: VII GIFT CARD Toggle required checkboxes for the Function Descriptor (e.g. Open Cash Drawer, etc.).

Locate an unused Received Account and configure as follows (for the purchase of Vii Gift Cards): *Description:* VII GV PURCHASE *Gift Voucher*: Enable the Gift Voucher checkbox.

Enable the VII Gift Card Tender Go to: Back Office > Setup > Yes/No Options. Untick the option "Inhibit VII GIFT CARD"

### Create a Vii Gift Card Enquiry button

Go to: Back Office > Setup > POS Screen > POS Screen Setup > Select a layout > Press "Buttons". Select a POS Screen tab and create a button linked to the Gift Voucher Enquiry function. Ensure that the Gift Voucher Type is set to "Vii Gift Cards"

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Enter Vii Gift Card Interface credentials and link the Gift Card Purchase and Gift Card Redemption functions

Go to: Back Office > Setup > Global Options > Interfaces > Vii Gift Cards.

*Gift Card Purchase:* Select the Received Account function configured above. *Gift Card Redemption:* Select the Function Descriptor configured above. *URL:* Enter the URL supplied by VII. *Username:* Enter the Username supplied by VII. *AIIC:* Enter the AIIC supplied by VII. *CATI:* Enter the CATI supplied by VII.

### **Create Stock Items for Vii Gift Cards**

Create a Stock Item for each Vii Gift Card Type/Denomination that has been supplied by Vii. E.g. \$20, \$50, \$100, etc.

Description: VII GIFT CARD \$[EnterValue] (or enter the name of the Gift Card brand that has been designed for the venue).
Department: Link to the GIFT CARD Department or the Department designated for this item.
Scan Code: Enter the Scan Code for the Vii Gift Card (this is the Scan Code for the Gift Card, not the unique Gift Card number).
Purchase Category: Link to the Purchase Category designated for Gift Cards.
Default Supplier: If the item is supplied by a Supplier, link to the supplier here.
Default Supplier Stock Code: If the item is supplied by a Supplier, enter the Default Supplier Stock Code here.
Tax Settings: GST Free
Attributes:
Attribute Type: Special Attribute
Attribute: Vii Gift Card
Cost Prices: Enter the Cost Price as required.

*Selling Prices*: Enter the Sell Price for the Gift Card into each of the Price Levels that are used by the venue/site. *Force Selling Price Entry*: If creating a Stock Item for a Gift Card with a variable amount (e.g. a Gift Card that can have a custom value loaded onto it), ensure that the "Force Selling Price Entry" checkbox is enabled.

### Close Suite/Open Suite to finalise the configuration

Perform a Close Suite/Open Suite to finalise the configuration.

### **Using Vii Gift Cards**

### Selling a Vii Gift Card

Enter or Scan the Vii Gift Card Scan Code A Vii Gift Card Sale window appears and within the window, Scan/Enter the Vii Gift Card Code. If selling a Vii Gift Card with a custom/variable amount, enter the amount into the Amount field. Tender the sale > the Vii Gift Card is loaded with the value entered.

#### Redeeming a Vii Gift Card

Add the required items to the sale.

Press the ENTER button to go the tender screen > enter the value to redeem > select the VII GIFT CARD Tender. Idealpos prompts to enter/scan the Gift Card and enter the Gift Card PIN > Press Get Balance. Then press the Redeem button to redeem the Gift Card.

Further in-depth details about configuring and using the Vii Gift Card Integration are available in the Idealpos User Guide.

Go to: <u>https://userguide.idealpos.com.au</u> and in the Table of Contents on the left-hand side, scroll down to "Vii Gift Cards". The topic contains the following pages:

**Configuring Vii Gift Cards** – This page outlines the process on how to configure the Vii Gift Card Interface. **Using Vii Gift Cards** – This page outlines the process on how to use Vii Gift Cards (Sale, Redemption, Enquiry, Cancellation).

### **Import Data**

### IP-7156 – Import Coupon Promotions – Extra fields to support Coupons

This change adds support for extra fields when importing Promotions. The extra fields enable the ability to import Coupon Promotions into Idealpos. The extra fields that have been added are listed as follows:

- **USER\_DEFINED\_TEXT** This field refers to the User-Defined Text field that appears in the Advanced tab of the Coupon Promotion.
- **INHIBIT\_POINTS** This field refers to the Inhibit Points checkbox that appears in the Advanced tab of the Coupon Promotion. A value of 1 = Inhibit Points enabled, 0 = Inhibit Points disabled.
- **EXTERNAL\_DESCRIPTION** This field refers to the External Description field that appears in the Advanced tab of the Coupon Promotion.
- **DATE\_REDEEM\_FROM** This field refers to the Redeem From field that appears in the Promotion tab of the Coupon Promotion (right-hand side of the window).
- **DATE\_REDEEM\_TO** This field refers to the Redeem To field that appears in the Promotion tab of the Coupon Promotion (right-hand side of the window)
- **REDEEM\_DAYS** This field refers to the "OR X Days from Print Date" field that appears in the Promotion tab of the Coupon Promotion (right-hand side of the window).
- **POS\_REDEEM\_RANGE** This field refers to the Redeem at POS field that appears in the Promotion tab of the Coupon Promotion (right-hand side of the window) and controls which POS Terminals the Coupon Promotion can be redeemed at.

Note that not all fields have to be included in the import file. Only include the fields that are required.

To utilise these extra fields, include them in an import file and import the file by going to:

Back Office > File > Sales > Promotions > Promotions.

Press the "Import" button on the left-hand side of the window and browse to the file that contains the above fields with data for each field.

To demonstrate this functionality, the contents of a sample import file are included below with these fields:

ZONE, DESCRIPTION, TRIP\_AMOUNT, DISCOUNT\_TYPE, PROMO\_PRICE, START\_DATE, END\_DATE, ITEM\_CODE, USER\_DEFINED\_TEXT, INHIBI T\_POINTS, EXTERNAL\_DESCRIPTION, DATE\_REDEEM\_FROM, DATE\_REDEEM\_TO, REDEEM\_DAYS, POS\_REDEEM\_RANGE ,Coupon Promotion, 10, 1, 2.00, 01/07/2025, 31/12/2025, 205401, USER DEFINED TEXT HERE, 1, EXTERNAL DESCRIPTION HERE, 01/08/2025, 31/12/2025, 14, 1-2

#### The contents of the above file shown in Notepad:

	CouponPromo.txt	×	+		×
File	Edit View		H1 ~ ≔ ~ <b>B</b> <i>I</i> ⇔ A2		£3
ZONE , Cou	,DESCRIPTION,TRIP_AMOUNT, pon Promotion,10,1,2.00,0	DISCO 1/07/	UNT_TYPE,PROMO_PRICE,START_DATE,END_DATE,ITEM_CODE,USER_DEFINED_TEXT,INHIBIT_POINTS,EXTERNAL_DESCRIPTION,DATE_REDEEM_FROM,DATE_REDEEM_TO,REDEEM_DAYS,POS_ 2025,31/12/2025,205401,USER DEFINED TEXT HERE,1,EXTERNAL DESCRIPTION HERE,01/00/2025,31/12/2025,14,1-2	REDEEM_	RANGE
Ln 2	Col 137 336 characters		Plain text 100% Windows (CRLF) UTF-	-8	

#### <u>Return to top</u>

After importing the file via Back Office > File > Sales > Promotions > Coupon Promotions > Import, the resulting Coupon Promotion will appear as follows:

Coupon Promotions – Promotion tab:

Coupon Promotions	<u>P</u> romotic	on <u>A</u> dvanced <u>C</u> oupon Design	×
Description Coupon Promotion Group CouponPromo POS Customer Type $\overrightarrow{V}$ Multiple Trips	>	From 01 Jul 2025 00:00 to 31 Dec 2025 23:59 © Continuous © During Specific Times	Discount Type         S Discount off Items         S Discount off Items         One Item Only         Image: Serialized Tracking         Image: Serialized Tracking
Trip Conditions Set 1  Trip by Quantity  Trip by Amount  205401 COKE 2L	Spend 10.00 C on Anything on items below	Trip Conditions Set 2     And Buy <ul> <li>Trip by Quantity</li> <li>Trip by Amount</li> <li>Trip by Amount</li> </ul>	OR 14 Days from Print Date
Delete Promotion Add Link Enquiry Departmen	Add Stock Item		Delete Promotion Add Department Stock Item

### Return to top

#### Coupon Promotions – Advanced tab:

External Coupon Linking			<u>C</u> oupon De
Trigger Coupon Redemption when Barcode is sca	nned:		
IF Length of Code is 0 AND Characters		are at Positio	n <mark>O</mark>
Example: INVALID			
External Description EXTERNAL DESCR	IPTION HERE		
Automatically Sell Stock Item when Triggered			
Stock Item	>		
Other Options			
✓ Inhibit Points	<ul> <li>Show Cust</li> </ul>	omer Phone/Emai	il on Coupon
User-Defined Text			
USER DEFINED TEXT HERE			

# **Kiosk**

### IP-7094 – Kiosk – Option for Customer Name Prompt

This function introduces the ability to enable a Customer Name Prompt that will appear on the Kiosk Terminal after customer presses the "CHECK OUT" button.

The name that the customer enters via the Customer Name Prompt will be printed on the customer's receipt as well as the Kitchen Docket.

Having the customer's name appear on the Kitchen Docket will enable the Kitchen staff to identify which customer the order belongs to so that when it is ready for collection, the customer's name can be called for them to collect their order.

To configure this function, go to:

Back Office > Setup > POS Terminals > Select the Kiosk Terminal > Modify > Display/Kiosk Tab. Enable the "Customer Name Prompt" checkbox.

Vincle									
NUSK									- · - ·
Kiosk Style	Kiosk v2	•		Colours			<b>-</b>		Show Stock Notes
Kiosk Clerk	Kiosk	•		Res	tore Defaults	s Save	Load		Item Screen Font Bold
Chaster of Uncell Crid		_							Pay at Counter Button
Checkout Opsell Grid		•							Order Number Prompt
Home Screen Image			>					_	Dine-in / Takeaway Prompt
Home Screen Images Location			>			** De suisse la		. <u>✓</u>	Customer Name Prompt
Logo Image			>	Digital Receip	pt Screen -	Requires to	ealpos Online ~		
Order Finalized Image			>	Hea	ader Text You	ur Order			
Kiosk Closed Image			>	Fo	oter Text Tha	ank you for yo	our Order!		
Inactivity Timeout	30	Exit POS Password		Head	ler Image				>
Open From	to								

Close the Modify POS Terminal window.

If there are multiple Kiosks at the site that require this functionality, repeat the above process to enable the Customer Name Prompt for each Kiosk.

After configuring this functionality, the Kiosk Terminal should display the Customer Name Prompt on the next sale. However, if not, Idealpos can be restarted on the Kiosk Terminal via IPSUtils > Close (Windows Start Menu > Idealpos > IPSUtils > Press the "Close" button, then start Idealpos via the Idealpos desktop shortcut).

Alternatively, the entire Kiosk Terminal can be restarted which will trigger the change to take effect.

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To use this functionality, add items to the sale, then press the "CHECK OUT" button at the bottom of the Kiosk screen.



The Customer Name Prompt will be displayed.

The customer will enter their First Name and Last Initial using the on-screen keyboard, then press the "Continue" button at the bottom of the screen.

PLEASE ENTER YOUR DETAILS
First Name Last Initial JOHN S
Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M
Space Backspace
Back Continue

#### Return to top

The Kiosk will show their name at the top of the Kiosk along with items that were ordered. The customer will finalise the sale by pressing the "Pay by Card" button at the bottom of the screen (or Pay at Counter

if Pay at Counter is enabled).

idealpos		Powerd by idealpose
BURGERS	Item Description REF: JOHN S BEFE BURGER	Quantity Price (\$)
SIDES	WHITE NO TOMATO NO CHEESE NO LETTUCE	
DRINKS		
	1x	Subtotal: \$11.50
Return to Menu		Pay by Card

Return to top

The Kiosk will finalise the sale.

The customer's name will appear on the receipt printed from the Kiosk.

```
IDEALPOS
           601 Curtin Ave E
          Pinkenba QLD 4008
              Australia
             TAX INVOICE
            123-456-789-11
#000632-2 Kiosk 11-Jul-2025 11:29:59
JOHN S
- - - - F O O D - - - -
BEEF BURGER*
                                $11.50
TOTAL
                                $11.50
                                 _____
GST Amount
                                 $1.05
EFTPOS
                         $11.50
 *indicates taxable supply
          Powered by Idealpos
```

The customer's name will also appear on the Kitchen docket so that the kitchen staff can identify which customer the order belongs to.

```
* 632 *

1 1:30 am 11-Jul-2025

Kiosk

--- JOHN S ---

1 x B E E F B U R G E R

-> 1x WHITE

-> 1x NO TOMATO

-> 1x NO CHEESE

-> 1x NO LETTUCE
```

### **IP-7095 – Kiosk Digital Receipt Functionality**

This function introduces the ability to configure the Kiosk to display a Digital Receipt Screen at the end of the sale which enables the customer to retrieve a digital copy of their receipt.

The Digital Receipt Screen will display a QR Code which the customer can scan with their smartphone and from there, they will be taken to a page with their digital receipt.

To enable this functionality, Idealpos Online is required.

As the steps to configure this functionality are extensive, please refer to the <u>Idealpos User Guide – Configuring Kiosk –</u> <u>Digital Receipt Screen page</u>.

Or go to <u>https://userguide.idealpos.com.au</u> and within the Table of Contents on the left-hand side, go to: Kiosk > Configuring Kiosk v2 > Digital Receipt Screen.

In summarised form, the process to configuring this functionality involves following the below process:

Go to: Back Office > Setup > POS Terminals > Select the Kiosk Terminal > Modify > Display/Kiosk tab.

- Digital Receipt Screen: Enable the checkbox.
- **Header Text**: Enter the desired Header text that will appear at the top-centre of the Digital Receipt Screen (default is "Your Order"). *Note: If a Header Image will be configured below, ensure that the Header Text field is blank.*
- **Footer Text**: Enter the desired Footer text that will appear at the bottom of the Digital Receipt Screen (default is "Thank you for your Order!")
- **Header Image**: Select the desired Header Image that will appear at the top-centre of the Digital Receipt Screen. Supported image formats are JPG and PNG. The image must exist in C:\ProgramData\Idealpos Solutions\Idealpos\Pictures\. *Note: If a Header Image is selected, ensure that the "Header Text" field is blank.*

KIOSK					
Kiosk Style	Kiosk v2		Colours	▼	Code Scanning Show Stock Notes
Kiosk Clerk	Kiosk 🔹		Restore Defa	ults Save Load	item Screen Font Bold Pav at Counter Button
Checkout Upsell Grid	<b>▼</b>				Order Number Prompt
Home Screen Image	Kiosk2 Homescreen.jpg	>			Dine-in / Takeaway Prompt
Home Screen Images Location		>			Customer Name Prompt
Logo Image		>	Digital Receipt Screen -	** Requires Idealpos Online **	
Order Finalized Image	Kiosk Thankyou.jpg	>	Header Text		
Kiosk Closed Image	Kiosk Closed.jpg	>	Footer Text	Thank you for your Order!	
Inactivity Timeout	30 Exit POS Password		Header Image i	dealpos-group-primary.png	>
Open From	to				

The Digital Receipt Configuration needs to be completed in Idealpos Online.

Go to: <u>https://online.idealpos.com.au</u>

Go to Settings (bottom-left corner) > select the Subscription from the Subscriptions tab > Select the Receipt Format tab > Add Receipt Format > Configure the Receipt Format that will be used as the Digital Receipt (Header Logo, Header Text, Footer Text, Footer Logo) > Press "Add".

After the Receipt Format has been added > press the assign button (located under the Actions column) > enable the checkbox for the Kiosk Terminals > OK.

After the above configuration has been completed, it is recommended that the Kiosk Terminals be restarted for the changes to take effect.

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When a customer orders items from a Kiosk Terminal and after they've made payment at the Kiosk, the Kiosk will display the Digital Receipt Screen as shown below.

The receipt screen will contain a QR Code at the top which they can scan with their smartphone to retrieve a digital copy of their receipt.

After scanning the QR Code, their Digital Receipt is displayed on their smartphone.

The example shown below left shows the Digital Receipt Screen on the Kiosk.

The example shown below right is the Digital Receipt.

jital Receipt		
11 Jul 2025 <b>1:39 PM</b>	idaalu	
		DOS OLIO
\$11.50	601 Curtain Av	venue E
	Pinkenba OL	0.4008
	Order 2-634 Date 11/07/2025 01:3 Description	39 PM <u>Amoun</u>
	BEEF BURGER *	\$11.5
	Sub Total:	
	Taxes:	\$1.0
	Tip: Bounding:	\$0.0
	Total Paid:	\$11.5
	Payment	
	EFTPOS	\$11.5
	* Indicates Taxable Supply Thank you for shopping at	Idealpos Solutions
Total: \$11.50	We look forward to see	eing you again.
CCT: \$1 05		-
GST: \$1.05	Opening Ho	urs:
	11 Jul 2025 1:39 PM	11 JUL 2025 1339 PM 511.50 S11.50

### IP-7150 – Kiosk – Options to adjust Text on Code Scanning box

This function introduces the ability to customise the Text on the Code Scanning box.

This functionality is achieved by using User-Defined Options.

The following User-Defined Options can be created on the Kiosk Terminal to customise the appearance of the Code Scanning box that appears at the top of the Kiosk screen.

Note that the "Code Scanning" checkbox must be enabled in Back Office > Setup > POS Terminals > Select Kiosk Terminal > Modify > Display/Kiosk > "Code Scanning".

To create the User-Defined Options outlined below, go to: Back Office > Setup > POS Terminals > Select the Kiosk Terminal > Modify > POS Settings tab > User-Defined Options > Create the User-Defined Options as required.

The User-Defined Options shown below are an example that show how the User-Defined Options are created to customise the appearance of the Code Scanning box.

Each User-Defined Option outlined on the following page may require some trial and error to achieve the desired appearance/position of the text.

KIOSK	Main POS Receipt Settings Settings Printer	: Kitchen [ Printers	Display / Customer Kiosk Readers	r Other Peripheral	EFTPOS Settings	Import / Export	Miscellaneous Settings	×
POS Screen Tabs	Enabled		Price Level Mapping	Drive Level 1 - cr				
Default BURGERS SIDES DRINKS O O O O O O O O O O O O O	Enabled		F	Price Level 1 S Price Level 2 S Price Level 3 E Price Level 4 B Price Level 5 P Price Level 5 P Price Level 7 P Price Level 8 P Price Level 9 P Price Level 9 P Price Level 1 P	TANDARD TAFF XTRAS OTTLESHOP rice 5 rice 6 rice 7 rice 8 rice 9 rice 10 rice 11		• • • • •	
0000	***		F F User-Interface	Price Level 12 O	WNERS		•	
Default Tabs for Se	ssions Don't Change Don't Change Don't Change		POS Screer POS Screen Co	n Resolution 11 olour Theme St	024 x 768 (4 tandard	4:3)	•	
User-Defined Options Description KIOSKBUTTONPICTURE KIOSKBUTTONPICXOFFSET KIOSKBUTTONTEXT1 KIOSKBUTTONTEXT2 *	Setting VIPCard.jpg 100 Are you a member of our Special Reward Scan your card to accrue your benefits!	5?	Gi Grid Alternating	rid Font Size 8 Row Height 50 Row Colour W	00 /hite	• F	estore Defaults	
Copy to All Terminals	Re	move All						

The above options will alter the appearance of the Code Scanning box that appears at the top of the Kiosk screen (note that the VIPCard.jpg image used in this example is a custom image that is not included in the Demo Database-the image was created, then copied to the folder "C:\ProgramData\Idealpos Solutions\Idealpos\Pictures\").

VIP	Are you a member of our Special Rewards?
Card	Scan your card to accrue your benefits!

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**KIOSKBUTTONPICTURE** – This option enables a custom image to be displayed within the Scan Box button. Supported image formats are PNG and JPG. Enter the image name as the User-Defined Setting and ensure that the image exists in the "C:\ProgramData\Idealpos Solutions\Idealpos\Pictures\" path on the Kiosk Terminal. Note that the area designated for the image is quite small, so it is recommended that a small image be used (e.g. 50x40 pixels).

**KIOSKBUTTONPICXOFFSET** – This option enables the x offset (horizontal) position of the picture button to be customised. Starting from the default position where the image appears, the image can be adjusted to appear further to the left. It cannot be moved to the right from the default image position.

**KIOSKBUTTONTEXT1** – This option enables the first line of text that appears within the button to be customised. Enter the desired text into the Setting column of the User-Defined Option. The default value that is used (when this User-Defined Option does not exist) is "Are you a Loyalty Customer?". Some trial and error may be required to achieve the desired appearance and ensure that the desired message appears correctly on the Kiosk.

**KIOSKBUTTONTEXT1XOFFSET** – This option enables the x offset (horizontal) position of the first line of text to be customised. Enter a value into the Setting column of the User-Defined Option. Entering a positive value will move the text to the right or entering a negative value will move the text to the left.

**KIOSKBUTTONTEXT1YOFFSET** – This option enables the y offset (vertical) position of the first line of text to be customised. Enter a value into the Setting column of the User-Defined Option. Entering a positive value will move the text down or entering a negative value will move the text up.

**KIOSKBUTTONTEXT1BOLD** – This option enables the first line of text to be set as bold. To set as bold, enter a value of 1 or to set as non-bold, enter a value of 0 into the Setting column of the User-Defined Option.

**KIOSKBUTTONTEXTISIZE** – This option enables the text size for the first line of text to be customised. Enter a value into the Setting column of the User-Defined Option. The default value is 12 (when the User-Defined Option does not exist).

**KIOSKBUTTONTEXT2** – This option enables the second line of text that appears within the button to be customised. Enter the desired text into the Setting column of the User-Defined Option. The default (when the User-Defined Option does not exist) is "Click to scan card and be rewarded".

**KIOSKBUTTONTEXT2XOFFSET** – This option enables the x offset (horizontal) position of the second line of text to be customised. Enter a value into the Setting column of the User-Defined Option. Entering a positive value will move the text to the right or entering a negative value will move the text to the left.

**KIOSKBUTTONTEXT2YOFFSET** – This option enables the y offset (vertical) position of the second line of text to be customised. Enter a value into the Setting column of the User-Defined Option. Entering a positive value will move the text down or entering a negative value will move the text up.

**KIOSKBUTTONTEXT2BOLD** – This option enables the second line of text to be set as bold. To set as bold, enter a value of 1 into the Setting column of the User-Defined Option. To set as non-bold, enter a value of 0 into the Setting column of the User-Defined Option.

**KIOSKBUTTONTEXT2SIZE** – This option enables the text size for the second line of text to be customised. Enter a value into the Setting column of the User-Defined Option. The default value is 12 (when the User-Defined Option does not exist).

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### IP-7173 – Kiosk – User-Defined Option to modify "Check Out" button caption

This function introduces the ability to modify the default button caption "CHECK OUT" that appears within the button at the bottom of the Kiosk screen.

To change the button caption, go to:

Back Office > Setup > POS Terminals > Select a Kiosk Terminal > Modify > POS Settings tab. Within the User-Defined Options section on the bottom-left corner of the window, create the following User-Defined Option:

- Description: KIOSKCHECKOUTBUTTON
- **Setting:** Enter the desired button caption. It is recommended that a short description be used so that the entire caption is visible. If required, test the desired caption to ensure that it appears as desired.

E.g. If the button is required to show "PAY ORDER", create the User-Defined Option as follows:

- Description: KIOSKCHECKOUTBUTTON
- Setting: PAY ORDER

<ul> <li>User-Defined Op</li> </ul>	tions		
Description KIOSKCHEC	KOUTBUTTON	Setting PAY ORDER	
Copy to All	Terminals		Remove All

Repeat the above process for each Kiosk Terminal that requires the button description to be updated. After creating the User-Defined Option, it is recommended that a Close Suite/Open Suite be performed on each Kiosk Terminal. Alternatively, the Kiosk Terminal can be restarted.

The button shown at the bottom of the Kiosk will reflect the text configured in the User-Defined Option.



### IP-7174 – Kiosk – Colour Options for Menu Tab Buttons

This function introduces the ability to customise the colours for the Menu Tab Buttons that appear on the left-hand side of the Kiosk screen.

The colour of the inactive Menu Bar Buttons can be customised as well as the colour of the currently selected Menu Bar button.

To configure this functionality, go to:

Back Office > Setup > POS Terminals > Select a Kiosk Terminal > Modify > Display/Kiosk. Within the Colours dropdown box, select the Menu Bar Button Colour or Menu Bar Selected Colour.



After selecting the desired option, press on the coloured rectangle that appears next to the dropdown box to customise the colour. Press "OK" within the Colour selector window once the required colour has been selected.

	Colour	×
Colours Menu Bar Button Colour  Code Scanning Code Scanning Show Stock Notes Item Screen Font Bold Pay at Counter Button Order Number Prompt Dine-in / Takeaway Prompt Customer Name Prompt	Basic colours:	
Digital Receipt Screen     ** Requires Idealpos Online **	Custom colours:	
Header Text Your Order	Hue:	107 Red: 182
Footer Text Thank you for your Order!	Sat:	166 Green; 241
Header image >	Define Custom Colours >> ColourlSolid Lum:	199 Blue: 222
	OK Cancel Add to Cu	stom Colours

Return to top

The colour of the rectangle will change to the selected colour.

Colours	Menu Bar Button	Colour	•				
	Restore Defaults	Save	Load				

If required, repeat the process to customise the Menu Bar Selected Colour.

Colours	Menu Bar Selecte	d Colour	•				
	Restore Defaults	Save	Load				

After the colours have been customised, close the POS Terminals window to finalise the changes.

If there are multiple Kiosk Terminals at the venue that require the customisation of these colours, repeat the above process for each Kiosk Terminal.

Once the changes have been made to all Kiosk Terminals, it is recommended that a Close Suite/Open Suite is performed on each Kiosk Terminal for the changes to be applied.

When the Kiosk sale screen is displayed, the Kiosk tab button colours will be reflective of the changes made above.

idealpos	[IIII] Click to scan card and be rewarded	Powered by idealpos
BURGERS	BEEF BURGER \$11.50	FISH BURGER \$15.00
	PARMIGIANA BURGER \$14.00 KI S LOO KI S	
	Subtotal:	\$0.00
Cancel Order		CHECK OUT

### **Metcash Integration**

### IP-7181 – Metcash Interface – Option to not create Indirect Links

This functionality introduces the ability to configure Idealpos so that Indirect Links are not created or updated when processing a Metcash Host. This functionality is available via a new "Don't Update Indirect Links" checkbox in Global Options > Interfaces > Metcash.

To configure this functionality, go to: Back Office > Setup > Global Options > Interfaces > Metcash. Toggle the "Don't Update Indirect Links" checkbox as required.

Examples that outline how this checkbox affects the creation of Indirect Links are listed as follows:

#### Example with "Don't Update Indirect Links" disabled

Process a Metcash Host (via Back Office > Utilities > Metcash > Import Files) and then create items in Idealpos (via Back Office > Utilities > Metcash > Product Linking > Metcash Products > Enable "Create Items" checkbox next to the items being created).

After processing the host and creating the items, Indirect Items (such as VB Can 24\*375ML) will have the Indirect Item checkbox enabled and they will be linked to the main item (e.g. VB Can 375ML).

The Indirect Item checkbox is enabled as shown below:

Stock It	ems	<u>G</u> eneral	A <u>d</u> vanced	Indirect Item Variants	Other         <<
<u>N</u> adify 9 <u>S</u> ave <u>K</u> eyboard	Stock Code Description Kitchen Description Long Description	9 VB CAN VB CAN VB CAN	6*375ML 6*375ML 6*375ML	(30) (30)	VB CAN         375ML         VB CAN         24*375ML           Created 16 Jul 2025 10:27:28           Department         101         >         BREAKFAST           Scan Code         9320000504973         Auto           (30)
	STANDARD STAFF EXTRAS BOTTLESHOP Price 5 Price 6 Price 7 Price 8 Price 9 Price 10 Price 11 OWNERS	17.99 30 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0	Profit \$ % \$ 0.11 4.92	<ul> <li>Receipt Printer</li> <li>KITCHEN</li> <li>BAR</li> <li>COFFEE</li> <li>IKM</li> <li>Kitchen Printer 5</li> <li>Kitchen Printer 7</li> <li>Kitchen Printer 7</li> <li>Kitchen Printer 8</li> <li>Kitchen Printer 9</li> <li>Kitchen Printer 10</li> <li>Kitchen Printer 11</li> <li>Kitchen Printer 12</li> </ul>	Purchase Category       1       >       FOOD         Other Options       Instruction       Instruction         ✓ Stock Control       Instruction       Print Red         ✓ Indirect Item       Web Store       Inhibit Discounts         Indirect Components go to Kitchen Printers       Inhibit Voids         ✓ Non-Accumulating       Inhibit Voids         Can't Buy with GIFT VOUCHER       Manufactured Item         Scale       Tags
POS1 v9 Build 9 Dev 54	Cost Prices (ex Tax) Standard Cost Last Cost Average Cost Recalculate Sell Prices	11.42 11.42 11.42 O Don't Recalcula O Based on Profi O Based on Profi	70 70 70 ate Sell Prices t % t \$	Tax Settings (Selling) GST GST-Free Not Defined Not Defined Not Defined	Attributes

#### Return to top

The Indirect Item tab shows the link to the item.

Stock Ite	ems	<u>G</u> eneral	A <u>d</u> vanced	l <u>n</u> direct Item	<u>V</u> ariants	<u>O</u> ther	<<< VB CAN	Q 375ML	VB	> >: CAN 24*37	>> ×
<u>S</u> ave <u>K</u> eyboard		Stock Code Description	9 VB CAN	6*375ML							
		Made up of:									
		Stoo	k Code Descri	iption			Quantity St	andard Cost	Last Cost	Average Cost	
			6 VB CA	N 37	'5ML		6.000	11.427	11.427	11.427	
							Totals	11.4270	11.4270	11.4270	
								<u>A</u> dd	<u>D</u> elete	<u>M</u> odify	
POS 1 v9 Build 9 Dev 54											

#### Example with "Don't Update Indirect Links" enabled

Process a Metcash Host (via Back Office > Utilities > Metcash > Import Files) and then create items in Idealpos (via Back Office > Utilities > Metcash > Product Linking > Metcash Products > Enable "Create Items" checkbox next to the items being created).

After processing the host and creating the items, Indirect Items (such as VB Can 24\*375ML) will have the Indirect Item checkbox disabled and they will not be linked to the main item (e.g. VB Can 375ML).

The Indirect Item checkbox is disabled, and the Indirect tab is greyed out, as shown below:

Stock Ite	ems	<u>G</u> eneral	A <u>d</u> vanced	I <u>n</u> direct Item <u>V</u> ariants	<u>O</u> ther	<<< VB CAN	Q 375ML	> VB CAN	>>> × 24*375ML
<u>S</u> ave <u>K</u> eyboard	Stock Code Description Kitchen Description Long Description – Selling Prices (inc Tax) – STANDARD STAFF EXTRAS BOTTLESHOP Price 5 Price 6 Price 7 Price 8 Price 9 Price 10 Price 11 OWNERS	9 VB CAN VB CAN VB CAN VB CAN 17.99 17.99 10.00 0.00 0.00 0.00 0.00 0.00 0.00	6*375ML 6*375ML 6*375ML 9*075ML 80.11 4.92	(30) (30) Printer Settings ✓ Receipt Printer KITCHEN BAR COFFEE IKM Kitchen Printer 5 Kitchen Printer 5 Kitchen Printer 7 Kitchen Printer 7 Kitchen Printer 8 Kitchen Printer 9 Kitchen Printer 10 Kitchen Printer 11 Kitchen Printer 12	Dep Sc Purchasir Purcl De De Other Op S H II II II II II II II II II II II II I	an Code 932000 an Code 932000 base Category 1 fault Supplier fault Supplier fault Supplier stock Code tions itock Control fas Variants ndirect Item Non-Accumulating can't Buy with GIF icale	> BREAK 0504973 (30) > > >	Creat FAST Auto	Instruction Print Red Unbit Discounts Inhibit Voids Manufactured Item
POS1 v9 Build 9 Dev 54	- Cost Prices (ex Tax) Standard Cost Last Cost Average Cost Recalculate Sell Prices	11.4 11.4 11.4 O Don't Recalcu O Based on Pro O Based on Pro	273 273 273 Jlate Sell Prices fit % fit \$	Tax Settings (Selling) ✓ GST GST-Free Not Defined Not Defined Not Defined	Attribute	5	V V V V		V V V V

# **Qantum Interface**

### IP-7232 – Qantum Interface – Support for 'Non Financial' Membership Category

This function adds support for a 'Non Financial' Membership Category.

If there is a Customer Type that matches the "MembershipCategory" field, then the Customer is mapped to this Customer Type.

If the Customer Type called "Non Financial", the Customer will not accumulate points.

### Reports

### IP-7137 – eCommerce Prepaid Orders – Surcharges on Financial Report

This function enables eCommerce Prepaid Order Surcharges to appear correctly on the Financial Report. Prior to this change, surcharges on eCommerce Prepaid Orders would be combined with other surcharges, causing confusion.

To address this, the following has been done:

### eCommerce Orders

- The surcharge has been taken out of "Gross Sales" and put into the top "Subtotal Surcharges" total.
- The Online Tender has been split and the Surcharge has been put into its own Tender.

#### eGift Card Sales

- The surcharge is added to the GST Amounts totals
- The Online Tender has been split and the surcharge has been put into its own Tender.
- The Surcharge has been added to the Sales Categories Totals under the Surcharge Sales Category

### Tender Mapping has been introduced

If there is a "Mr Yum" tender, then those orders will be linked to that tender rather than the "ONLINE" tender.

To ensure that Tender Mapping for eCommerce works as intended, ensure that the Tender is named such that it is identical to the Order Source.

The Tender Name is configured in Back Office > Setup > Function Descriptors > Modify the tenders as required and ensure that they are named to match the Order Source that is in use.

ID	Name
1	Mobi2go
2	Shopify
3	Tyro Connect
6	Mr Yum
7	Idealpos
8	ClevaQ
9	TabSquare
10	HungryHungry
13	QJumper
14	WooCommerce
15	IBA
17	Doshii
18	Hungry Hungry 2.0
19	eGift Cards
20	Novo2
21	Cater Care

### **Reservations**

### IP-7217 – SevenRooms Interface – Reservations screen, sort by column

This function introduces the ability to sort the list of SevenRooms reservations shown in the Reservations screen by the column header. This is achieved by pressing on the column header of the desired column to sort by selected column.

To use this functionality, go to: POS Screen > Press the Table Map button > Reservations button.

A list of SevenRooms Reservations will be displayed.

Click onto any of the column headers to sort by the data shown within that column.

E.g. Clicking onto the Arrival Time column header will sort the Reservations by the Arrival Time from earliest arrivals to the latest arrivals.

reserva	ations					Shift 🗸 🗸 🗸						×
First Name	Last Name	VIP	Arrival Time	Status	Table(s)	Area	Covers	Shift	Phone	Email		
Joe	Blow		15:30:00	Confirmed			2	LUNCH		joeblowau@yopmail.com		
Steve	Barmen		15:45:00	Confirmed			2	LUNCH				
Aaron	Smith	$\sim$	16:00:00	Canceled			2	LUNCH				
Bill	Bobson		16:00:00	Confirmed			2	LUNCH		bill@bobmail.com		

The column header can be clicked multiple times to change the sort order.

E.g. Pressing the Arrival Time column header again will sort the Arrival Times from the latest arrivals to the earliest arrivals.

	Shift 🗸						X
Status Table(s)	Area	Covers	Shift	Phone	Email		
Canceled		2	LUNCH				
Confirmed		2	LUNCH		bill@bobmail.com		
Confirmed		2	LUNCH				
Confirmed		2	LUNCH		joeblowau@yopmail.com		
	Status     Table(s)       Canceled     Confirmed       Confirmed     Confirmed	Status     Table(s)     Area       Canceled        Confirmed        Confirmed	Status     Table(s)     Area     Covers       Canceled     2       Confirmed     2       Confirmed     2       Confirmed     2	Status     Table(s)     Area     Covers     Shift       Canceled     2     LUNCH       Confirmed     2     LUNCH       Confirmed     2     LUNCH       Confirmed     2     LUNCH       Confirmed     2     LUNCH	Status     Table(s)     Area     Covers     Shift     Phone       Canceled     2     LUNCH       Confirmed     2     LUNCH       Confirmed     2     LUNCH       Confirmed     2     LUNCH	Status     Table(s)     Area     Covers     Shift     Phone     Email       Canceled     2     LUNCH     2     bill@bobmail.com       Confirmed     2     LUNCH     bill@bobmail.com       Confirmed     2     LUNCH     joeblowau@yopmail.com	Status     Table(s)     Area     Covers     Shift     Phone     Email       Canceled     2     LUNCH        Confirmed     2     LUNCH     bill@bobmail.com        Confirmed     2     LUNCH        Confirmed     2     LUNCH        Confirmed     2     LUNCH